CUSC Registration FAQS

Online registration for the 2014 for the Advanced Program is now open for new players U9-U19. Although the club does not have formal tryouts/evaluations for Advanced players for the spring season, some teams will be looking for additional players to add to their team rosters. NOTE: Advanced players returning from Fall Season do not have to re-register.

Online registration for the Travel Program is available after a coach evaluation has been completed. If you are interested in an evaluation for a Travel team, please contact Nan Beck, Club Administrator for further information.

Online Registration for 2014 Spring Season for the **Developmental Program will open February 1**st. The U4-U6 players participate in the Academy First Start Program and the U7-U8 players participate in the Academy Program. U4 (Under 4) players must be turning 4 years old on or before 8/1/2014.

Online Registration	Click button to right to go to the Registration Page. Please setup a Member Account if you are new to the Chesapeake United Soccer Club Program.	(Read FAQs below if unfamiliar with online registration)		
Mail-In Registration	Registration Form is available for download here: PDF or DOCX	Chesapeake United Soccer Club PO Box 15524 Chesapeake, VA 23322		
For general information, please email clubadmin@chesapeakeunited.org or call (757) 271-8619.				

CUSC ONLINE REGISTRATION FAQS

REGISTRATION FAQs

Q: How do I register my child with CUSC?

First thing you will need to do is to log-in to the Bonzi system. Last year's players already have an account setup by their parent/guardian. Parents new to CUSC will need to create an account. Click on the **Registration** button ABOVE to begin the process and it will bring you to **Member Login** Page. Current players can login using their current user name and password through the "Sign In with a Bonzi Account" tab (If returning user do not create a new account). If you are a New Member to CUSC then click the tab to "Create a new Bonzi Account". Once you have logged into your account

please select "Register Now" You will have the Option to Register for "2013-2014

Advance Program Players" (U9-U19), "2013-2014 Academy First Start Program

Players" (U4-U6) or "2013-2014 Soccer Academy Program Players" (U7-U8).

Select the age group and gender of the player you are registering. After entering in your personal information you proceed on to the payment section.

Q: How do I know what age group my child will play for?

A: The following table shows the breakdown for age groups for CUSC (August 1st is always the start of the next age group), please note that the Summer Camp Age groups follow current season's age groups while Fall registration follows the Upcoming 2013-2014 season:

Age Groups					
Age Groups for Summer Camp (2012- 13 Age Groupings)	Age Group for Upcoming 2013-2014 Season	CUSC Program	Player's Date of Birth		
~	U4	Academy First Start	August 1, 2009 - July 31, 2010		
~	U5	Academy First Start	August 1, 2008 - July 31, 2009		
~	U6	Academy First Start	August 1, 2007 - July 31, 2008		
~	U7	Soccer Academy	August 1, 2006 - July 31, 2007		
U7	U8	Soccer Academy	August 1, 2005 - July 31, 2006		
U8	U9	Advanced Program	August 1, 2004 - July 31, 2005		
U9	U10	Advanced & Travel Programs	August 1, 2003 - July 31, 2004		
U10	U11	Advanced & Travel Programs	August 1, 2002 - July 31, 2003		
U11	U12	Advanced & Travel Programs	August 1, 2001 - July 31, 2002		
U12	U13	Advanced & Travel Programs	August 1, 2000 - July 31, 2001		
U13	U14	Advanced & Travel Programs	August 1, 1999 - July 31, 2000		

U14	U15	Advanced & Travel Programs	August 1, 1998 - July 31, 1999
U15	U16	Advanced & Travel Programs	August 1, 1997 - July 31, 1998
U16	U17	Advanced & Travel Programs	August 1, 1996 - July 31, 1997
~	U18	Advanced & Travel Programs	August 1, 1995 - July 31, 1996
~	U19	Advanced & Travel Programs	August 1, 1994 - July 31, 1995

Click <u>HERE</u> for a great downloadable chart showing CUSC Soccer Age Groups for this <u>Upcoming</u> Season

Q: Season vs Yearly Fees: In the Fall online registration when I reach the payment section I am prompted to pay the full year's club fee. Am I required to pay the full year immediately or can I pay by season?

A: The full year's amount is displayed in the payment section, similar to a balance due on a credit card. When you continue to the section for payment type you are able to change the amount being paid to what is owed for the season versus the total amount for the year.

Q: Discounts: What do I need to do to have a discount reflected on my child's account?

A: You do not need to do anything. the discount will either automatically post or will later be posted to your account if you qualify for a discount.

Q: Do I have to provide proof of my child's age when playing soccer for CUSC?

A: You will be required to enter your child's legal birth date when registering on-line. If your child is playing Travel they will be required to have a certified birth certificate or passport to prove their birthdate/age and receive a player card. They will not be able to be on a team's roster (whether Travel or Advanced) without a player card. Travel play requires a certified document to prove age or a copy that cannot be returned. Only new Advanced players are required to submit a copy of their birth certificate/passport. Team Managers will ask for these when they need to be submitted.

Q: What if my child is a U15 player but wants to tryout/play for a U16's team? The Online registration will only allow me to register my player to tryout for a specific age group (based on their birthdate) versus allowing us a choice...how can they "play up"?

A: You will be required to enter your child's legal birth date when registering on-line. If your child is trying out for a higher age group they can play-up one year with approval. Register player with correct information but in comment field add team/age group they are interested in playing for. At tryouts, they can tryout up at at the first session scheduled for that age group. If they need to go back and tryout with their own age

group they will be directed to do so by the evaluators for that age group.

Q: How has the CUSC Program changed for U9 Players?

A: U9 players are no longer under our Academy Program and have been moved to our Advanced Program for a higher level of play. U9 players now register under the Advance program registration. If your player is interested in Travel play they will come to CUSC Travel tryouts (now closed but you can contact the Club Administrator for more info on later tryouts). Note:

Q: I don't want to register on-line or I do not want to use a credit card online. What are my options?

A: On-line registration is highly encouraged since all CUSC members must have a club member account before a player can be assigned to a team. On-Site registration will be available but there is an extra \$10 charge for registering on site (for a total of \$25 a player) but you must arrive early prior to your child's time for tryouts. The time and location are on the CUSC Tryouts and Registration Page.

Q: Are there any special browser requirements to be able to register online?

A: No, the Bonzi system supports all modern web browsers. MAC users, login and register only with Netscape Navigator, Safari, Firefox (IE is not supported). Administrators, however, have to use Internet Explorer 5.5 or higher.

Q: I haven't heard from last year's Advanced coach (and am unable to contact him/her). I'm worried that my child won't be registered by the deadline. What can I do?

A: Go ahead and register your child on-line. Be sure to list your last year's coach on the registration form so that your child can be included with his/her old Advanced team. For Travel players there is no locked roster like Advanced teams and you must tryout each year for placement on a Travel team.

Q: Last year's Advanced coach has decided not to coach again for this year. How is registration for the team done?

A: The team does not register. The individual players register. At tryouts a coach may already be assigned to the team or the team manager or another parent may step forward to submit the team formation list at the completion of tryouts. A parent can step up to the coaching duties, the team can recruit a coach or can request a new coach from CUSC. If the team is unable to find a new coach through one of these three routes the team will fold. The CUSC registrars will make every effort to reassign the returning players to other teams. We CANNOT guarantee that they will be placed together. Placement is subject to other teams having room to take on additional players.

Q: Why do we have online registration?

A: On-line registration provides an easy and more efficient way to track and process large numbers of players at tryouts and registrations. It provides a more efficient way of making payments and tracking payments. It also gives you access to your financial account at any time you enter your club members account. This keeps club costs down and allows volunteers to use their time more effectively.

Q: What feedback do I get after registering?

A: .An email will be sent to you at the email address that you provided during the registration. The completed registration form comes as an attached Adobe Acrobat PDF file.

Q:. A:

REGISTRATION PROBLEMS

Q: I forgot the password for my club member account. Is there a way to reset my password?

A: Follow drections on the registration page for lost password/resetting your password. A temporary password will be provided and you can rest your password when directed to do so..

Q: I no longer have the email address I originally used for registration and am unable to log-in to the registration system, what can I do?

A: If you have changed your email provider/address from what we have on file, then you will not receive any emails with your password rest/login information. You can email support@bonzidev.com for assistance or email clubadmin@chesapeakeunited.org for help.

Q: I just can't seem to login, even with a password change....why isn't it working?

A: The username and password values are both case sensitive so you will have to type it exactly as shown. In most cases you may find your Caps Lock is on. Again if you are still unable to login email support@bonzidev.com for assistance or email clubadmin@chesapeakeunited.org for help.

Q: I am having too much trouble with the on-line registration....can you help me?

A: We will have a troubleshooting guide to DOWNLOAD and can always assist by email at clubadmin@chesapeakeunited.org for help.

Q: .

A: .

PAYMENT FAQS:

Q: When I register and pay my registration fee, do I also pay the club fees for the fall season or for the year?

A: No. The club fees for the year are generated AFTER you receive an email stating that your child has been selected or assigned to a specific team. The directions tell you to enter your club member account to accept the team assignment and pay the required deposit. The fee is not activated in your club member account until you click on the "Accept" button for the team assignment. At that time you can pay the required deposit or the full amount for the fall season or for the year.

Q: Will I have to pay all club fees immediately upon acceptance of my child's assigned team? Are there only certain times I can pay my fees for a season or for the year?

A: No. You are only required to pay the required deposit when you accept team assignment. After that you can enter your club member account and make payments at any time prior to the due date for that season. For example, after paying your required deposit, you have a balance of \$200 due for the fall season. You can make as many payments by credit card as you like until the fall season payment due date. The same is true for spring season. You can also start making payments for spring season in the fall

season if you choose to do so. That way you do not have to make a big payment all at one time.	
Q: . A: .	

Please email webmaster@chesapeakeunited.org with additional registration questions